

Date: 21 Nov 2016

To: Whom it may concern

Testimonial for QRT Services

In year 2013, Singapore Cord Blood Bank (SCBB) has engaged QRT Services for wireless temperature monitoring and alert system, to replace the existing ageing wired system with limited technical support. We were introduced to Testo Saveris and it has been running reliably to date. The recommended system fits well to our requirements and offers us expansion flexibility in our continual expansion of our storage capacity

The following highlights our unanimous feedback on QRT Services:

- The engineers have good technical/product knowledge, that makes troubleshooting very efficient and effective
- Offers strong local support and prompt in their service call, mostly next working day and at times on the same day, depending on the needs of the issues
- Offers solutions to avoid downtime
- Customizes commercial proposal to meet varying needs

In conclusion, my team members and I will strongly recommend QRT Services to any organization that would like to engage their services, for their professionalism in conducting business and commitment to excellent service level.

Yours Sincerely



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